

NEED

The client needed a data modelling system to put all data together in one place. The system should have multiple filters to enhance the data's accessibility.

SOLUTION

iSmile Technologies delivered a data modelling system capable of storing, processing, and maintaining data in one place. The technologies used in the system were Guidewire, Power BI, Cognos, and SQL Server. This tool leveraged the company to eliminate the manual process and deliver an omnichannel experience to agents, vendors, customer service representatives, and policyholders.

The client's organization employees used the system to test its legacy. As per their response, we added many additional features, including data filters, to make the process easier for them.

OUTCOME

The client is satisfied with the tool's performance, and we are also maintaining and updating the tools as per their changing requirements. They are also experiencing productivity growth.

The client is the leading insurance company of America, offering different kinds of insurance like auto, health, personal, etc.

CONTACT

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